

CUSTOMER/COMPANY DETAILS	Monthly credit required £		
Company name	CREDIT TERMS: 30 DAYS FROM END OF THE MONTH		
Invoice address	Do you stipulate order numbers? ☐ Yes ☐ No		
	Do you have any special requirements?		
Postcode			
Company registration no.	RCDO no. (Registered Dealer in Controlled Oils)		
Company VAT no.			
No. of the control of	HOW DID YOU HEAR ABOUT US?		
Nature of business	Sales rep. Internet Magazine/newspaper/trade journal Recommendation		
No. of years trading	Other place specify		
Business type Ltd Plc Sole Trader Partnership  Other (standard partnership)	Other please specify		
Other (please specify)	INSURANCE		
Company landline no.	Please tick one and complete the relevant section on the following page		
Fax no.			
Website	☐ Current certificate of Hired In Plant Insurance enclosed  (Insurance option 1 form must be completed by broker)		
	☐ Hire Association Hireguard insurance is required.		
Contact name (accounts payable)	(Insurance option 2 form must be completed. Cover at standard rates of 15% + 2.5% admin fee is included)		
Telephone	☐ Yours is a large company that underwrites all losses.  (This requires an additional directors guarantee to be filled in and subject to a credit check)		
Fax no.			
Email			
	IDENTIFICATION REQUIRED		
Contact name (purchasing)	Please enclose copies of		
Telephone	☐ Company letterhead		
Mobile no.	☐ Recent utility bill (less than 6 months old)		
Fax no.	☐ Company public &/or employers liability insurance		
Email			
	DECLARATION		
If Sole Trade or Partnership supply partnership details below. (at least two partners must be named and prior address required if less than 3 years at	I/We the Applicants understand that Mainline (1982) Ltd hire under standard HAE (Hire Association Europe) model terms and conditions unless plant		
current address)	operators and tower cranes are hired, in which case CPA (Construction Plant-		
Partner 1	hire Association) terms are used, a copy of each are attached and agree to be bound by them. I/We agree that Mainline may make any credit enquiries		
Invoice address	necessary to support this application. I/We confirm that any equipment		
	ordered may be signed for by our subcontractors or customers on our behalf.		
	S		
Postcode	Directors signature		
Tel Fax	Print name		
Deutsca 2	Date		
Partner 2	OFFICE HISE ONLY		
Invoice address	OFFICE USE ONLY		

	OFFICE USE ONLY				
Acc ref		Acc open.by		Date open.	
Credit agency/refs		Credit limit set	£	ID rec	
Payment terms	30/60	Letter date		Insurance	HIP/HG
Authorised by		Sales rep		Contacts	ABI

Postcode

Fax

Tel



### INSURANCE OPTION 1 (Customer's Hired In Plant insurance is used)

Please ensure that this form is completed and sigr	ned by either your broker or insurer	
Policy number	Expiry date	
Insurance company		
Address of insurer		
Insurer fax no.		
Does Public Liability policy include indemni	ty to hirer? ☐ Yes ☐ No	
Does the policy cover loss or damage to Hir	red In Plant? ☐ Yes ☐ No	
Limit of indemnity for Hired In Plant		
Excess in respect of Hired In Plant		
Is policy basis 🗆 Re-instatemen	it indemnity $\square$ Indemnity	
Please advise of any special conditions of e	ndorsement	
I/We confirm that Mainline (1982) Ltd will be notified if the policy is cancelled or amendments made to the above. Please ensure our interest in this policy has been noted and you are acting on our behalf.		
Signature of broker/insurer		
Date		
Name & address of broker/insurer		
Mainline reserve the right to make contact your insurance validity	with your insurance to verify	
Customer signature		
Print name		
Position		
Date		
INSURANCE OPTION 3 (No Hired In Plant insurance, all losses are underwritten)		
Directors guarantee		
We enclose a copy of our terms and condit section 8: Hirer's responsibility for loss, dar		
Plant on hire to you from Mainline (1982) Ltd is your responsibility and if stolen or damaged, you choose to underwrite losses that would normally be insured and agree to pay invoices for the same within 30 days of the		

invoice date

Customer signature

Print name
Position
Date

### **INSURANCE OPTION 2 (HAE insurance services)**

Account customers approval process – HAE HireGuard insurance request instructions (new user) We are required to record and retain the following information			
Date			
Full account name (full name(s) of any sole trader or partnership members)			
Principle contact name & po	osition		
Holds Hired In Plant equipm	ent insurance?	☐ Yes ☐ N	lo
If 'yes' name of insurer			
Limit of indemnity	£	Excess	£
Any losses/damage (insured or not insured) to hired in pla	ınt equipment in last 3 yeaı	rs .	<ul><li>□ No (go to 1)</li><li>□ Yes (go to 2)</li></ul>
1. Provide customer with de exclusions, status disclosure being purchased (as per existing	and certificate of in		
I have read and understood: (on following pages)  □ Customer Summary of Cover inc. Principal Exclusions □ Status Disclosure □ Complaints Procedure □ Certificate of insurance			
Cover provided at standard rates of 15% + 2.5% admin fee			
2. Obtain details and submit to HAEIS. FAO Sandie: <a href="mailto:sholeness@haeinsuranceservices.com">sholeness@haeinsuranceservices.com</a> for approval and confirmation of terms and rates.  No cover will be in force without prior formal approval or otherwise from HAEIS.			
Customer signature			
Print name			
Position			
Date			



## Mainline (1982) Ltd

HireGuard - Customer Summary of Cover







## PROPERTY HIRED OUT UNDER HIREGUARD INSURANCE IS COVERED FOR:

- Physical Loss or damage at any situation in UK and Western Europe (or other geographical areas as agreed with insurers) including whilst in transit between such situations.
- A limit of liability up to £100,000 any one occurrence with no Single Article Limit.
- Full Replacement Value for all property up to 24 months old; property replaced to nearest higher specification when necessary; property more than 24 months covered on an indemnity basis.

## EXCESS (amount deducted from each agreed claim in respect of each occurrence)

£1 - £500	4	£25.00
£501 - £1,000		£50.00
£1,001 - £2,000	(+)	£75.00
£2,001 - £2,500		£100.00
£2,501 - £5,000	*	£250.00
Over £5,000	-	£500.00

### PRINCIPAL EXCLUSIONS

- Policy Excess
- Continuing hire charges and any loss which happens as an indirect result of an event for which you are insured.
- Loss or damage to cutting edges (other than diamond cutting systems), tools, trailing cables, flexible pipes other than:
  - a) when such loss or damage results during operation of the complete item of Insured Property
  - b) when such loss or damage results from the total loss of the complete item or items of Insured Property
  - c) when such attachment is a separate item specified on a Contract Note
  - when it is a standard part of the equipment package supplied and cannot in normal circumstances be omitted from such equipment package
- Loss or damage whilst in or on a vehicle unless:
  - a) all doors are locked and windows/openings are closed and securely fastened whilst unattended
  - b) property is securely mounted or fixed to the vehicle or kept in a suitable container whilst in transit
- Loss or damage due to:
  - a) cleaning or failure to clean and conduct of routine maintenance of the property
  - b) breakdown or breakdown prior to commissioning or wear and tear
  - c) willful act or neglect
  - d) derangement
- Any difference between any claim payment and any sum payable under Hire Association Europe Terms and Conditions
- Loss or damage to property on the First Insured's premises when not under a Contract with HireGuard to the Second Insured
- Loss or damage due to Fraud or Dishonesty of Employees
- Equipment not collected within 7 days after being officially accepted as "off hire" (excluding Sundays and Bank Holidays)
- Inventory losses and unexplained losses
- Loss or damage to brittle items unless loss or damage of the consignment occurs during the operations of packaged pending loading or transit, during loading, transit or unloading or packaged pending unloading
- Legal liability for injury to third parties or damage to their property
- Loss by fraud or theft if security checks have not been undertaken as specified
- When more specific insurance has been arranged by a representative of the First Insured
- Loss or damage caused by multiple lifts which are not carried out in accordance with BS7121
- Pollution or change in water table
- Terrorism

This is a summary of cover only and is not intended to replicate full policy Terms and Conditions and should not be relied upon. Master Policy can be viewed at the offices of HAE Insurance Services. A copy is available on request.

CSC V1 2013 Mainline









## ANNUAL CERTIFICATE OF INSURANCE Certificate No: 197

This certifies that in accordance with the authorisation granted by \*Zurich Insurance plc that cover has been effected which will indemnify the Insured against Loss or Damage as detailed in the Master Policy (and as amended for the First Insured) occurring during the period of insurance subject to terms, limitations, exclusions and conditions of the Master Policy which is available for inspection at the offices of HAE Insurance Services. A copy is available on request.

First Insured:

Mainline (1982) Ltd t/as Mainline Tool & Plant Hire

Second Insured:

Customers of the First Insured

Period of Insurance:

01/01/2014 to 31/12/2014 inclusive

### Situation

Any situations in Western Europe (or other geographical areas as agreed with insurers) and whilst in transit between such situations

## **Limit of Liability**

£100,000 Any One Occurrence

### Insured Property:

Property belonging to the First Insured or for which they are responsible whilst on hire under conditions of the Standard Form of Conditions of Hire of the Hire Association Europe (or hire conditions as agreed with insurers) to the Second Insured provided always that such hire commences within the period of insurance

> For full details of cover please contact: HAE INSURANCE SERVICES PARTNERSHIP HOUSE PRIORY PARK EAST KINGSTON UPON HULL HU4 7DY

Tel: 01482 388552 Fax: 01482 213216

\*Zurich Insurance plc is authorised by the Irish Financial Regulator and subject to limited regulation by the Financial Services Authority. Details about the extent of their regulation by the Financial Conduct Authority are available from them on request. FCA registration number 203093. These details can be checked on the FCA's register.

Insurance | Employee Benefits | Financial Planning

Partnership House, Priory Park East, Kingston upon Hull, HU4 7DY Tel 01482 388552 Fax 01482 213216

HAE Insurance Services and EHA Insurance Services are trading names of The Insurance Partnership Services Ltd (Reg No. 3837509) which is part of Jelf Group plc (Reg No. 2975376) and is authorised and regulated by the Financial Conduct Authority (FCA). Registered address: Hillside Court, Bowling Hill, Chipping Sodbury, Bristol BS37 6JX (Registered in England and Wales). Not all products and services offered are regulated by the FCA









## **Status Disclosure**

(Mainline (1982) Ltd t/as Mainline Tool & Plant Hire)

is an Appointed Representative of

## **HAE Insurance Services**

Partnership House Priory Park East Hull HU4 7DY

for General Insurance Business.

HAE Insurance Services and EHA Insurance Services are trading names of The Insurance Partnership Services Ltd (Reg No. 3937509) which is part of Jelf Group plc (Reg No. 2975376) and is authorised and regulated by the Financial Conduct Authority (FCA). This can be checked on the FCA register <a href="http://www.fsa.gov.uk/register/home.do">http://www.fsa.gov.uk/register/home.do</a> or by calling them on 0800 111 6768 (freephone)

Registered address: Hillside Court, Bowling Hill, Chipping Sodbury, Bristol BS37 6JX (Registered in England and Wales).



Should you have any query or complaints regarding insurance contracts placed through TIP, please contact:

M J GREEN ACII FCILA
DIRECTOR
THE INSURANCE PARTNERSHIP SERVICES LTD
PARTNERSHIP HOUSE
PRIORY PARK EAST
HULL
HU4 7DY

Telephone Number: 01482 213215 Facsimile Number: 01482 213216 E-Mail: mgreen@insurance-partnership.com

TIP will endeavour to respond to oral complaints immediately. Written complaints will be acknowledged, in writing, within five days of receipt, advising who is dealing with the complaint and indicating when you may expect an answer. If an oral complaint cannot be resolved immediately, and in the case of written complaints, TIP will send a written response within 20 business days from receipt of the original complaint.

If the complaint cannot be resolved within this time scale, we will forward details of the progress made to date and the likely time scale involved.

Zurich Insurance Company also operates a complaints procedure.

Eligible complainants can also contact the Financial Ombudsman Service (FOS) <u>www.financial-obudsman.org.uk</u>. Eligible complainant is defined on the FOS website.

TIP are covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and circumstances of the claim and further information about the compensation scheme is available from the FSCS. <a href="www.fscs.org.uk">www.fscs.org.uk</a>.



### CONDITIONS FOR HIRE AND SALE OF GOODS TO CONSUMERS AND BUSINESSES

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INTERPRETATION

1.1 In these conditions the following words have the following meanings: "Contract" means a contract which incorporates these conditions and made between the Customer and the Supplier for the hire or sale of Goods; "Customer" means the person, firm, company or other organisation hiring Hire Goods or purchasing Sale Goods;

"Deposit" means any advance payment required by the Supplier in relation to the

Deposit Theatis and available population required by the Supplier:
"Force Majeure' means any event outside a party's reasonable control including but not limited to acts of God, war, flood, fire, labour disputes, strikes, sub-contractors, lock-outs, riots, civil commotion, malicious damage, explosion, terrorism, governmental actions and provided the provided of the provided the p

outs, riots, civil commotion, malicious damage, explosion, terrorism, governmental actions and any other similar events; "Goods" means any machine, article, tool, and/or device together with any accessories specified in a Contract which are hired or sold to the Customer; "Hire Goods" means any Goods which are hired to the Customer holds the Hire Goods on hire (including Saturdays Sundays and Bank Holidays) and ending upon the happening of any of the following events: (i) the physical return of the Hire Goods by the Customer into the Sundier's nossession or

Customer into the Supplier's possession; or (ii) the physical repossession or collection of Hire Goods by the Supplier; "Liability" means liability for any and all damages, claims, proceedings,

actions, awards, expenses, costs and any other losses and/or liabilities; "Sale Goods" means any Goods sold to the Customer;

Rental" means the Supplier's charging rate for the hire of the Hire Goods which is current from time to time during the Hire Period; 
"Supplier" means Mainline (1982) Ltd and will include its employees, servants, agents

- "Supplier" means Mainline (1982) Ltd and will include its employees, servants, agents and/or duly authorised representatives;
  "Services" means the services and/or work (if any) to be performed by the Supplier for the Customer in conjunction with the hire or sale of Goods including any delivery and/or collection service for the Goods.

  2 BASIS OF CONTRACT
  2.1 Goods are hired or sold subject to them being available for hire or sale to the Customer at the time required by the Customer. The Supplier will not be liable for any loss suffered by the Customer as a result of the Goods being unavailable for hire or sale where the Goods are unavailable due to circumstances beyond the Supplier's control.
- for any fixes suinered by file Cussioner as a result to the Goods being thravailable for hire or sale where the Goods are unavailable due to circumstances beyond the Supplier's control. Where hire of the Hire Poods is to a Customer who is an individual and the hire would be covered by the Consumer Credit Act 1974 the duration of the Hire Periods shall not exceed 3 months, after which him the Contract shall be deemed to have automatically terminated. Accordingly the hire of any Hire Goods is not covered by the Consumer Credit Act 1974. Nothing in this Contract shall exclude or limit any statutory rights of the Customer which may not be excluded or limited due to the Customer acting as a consumer. Where the Customer is acting as a consumer any provision which is marked with an asterisk (7) may, subject to determination by the Courts or any applicable legislation, have no force or effect and if any provision is under the applicable law of the Contract shall be deemed not to include such provisions but this shall not effect the enforceability of the remainder of the Contract. For further information about your statutory rights contact your local authority Trading Standards Department or Citzens Advice Bureau or if based in the Republic of Ireland your local office of the Director of Consumer Affairs or Citzens Information Centre.

- PAYMENT
  The amount of any Deposit, Rental, monies for Sale Goods and/or charges for any Services shall be as quoted to the Customer or otherwise as shown in the Supplier's current price list from time to time. Where a Deposit is required for the Hire Goods it must be paid in advance of the Customer hining the Hire Goods. The Supplier may also require an initial payment on account of the Rental in advance of the Customer hining the Hire Goods.
  The Customer shall pay the Deposit, Rental, charges for any Services, monies for any Selvice and Carlot and Condes and one of the Customer shall pay the Deposit, Rental, charges for any Selvices, monies for any Selvice and Selvices an
- The Customer shall pay the Deposit, kental, charges for any Sale Goods and/or any other sums payable under the contract to the Supplier at the time and in the manner agreed. The Supplier's prices are, unless otherwise stated, exclusive of any applicable VAT for which the Customer shall additionally be liable.

  Payment by the Customer on time under the Contract is an essential condition of the Contract. Payment shall not be deemed to be made until the Supplier has received either cash or cleared funds in respect of the full amount outstanding.

- received either cash or cleared funds in respect of the full amount outstanding. "If the Customer falls to make any payment in full on the due date the Supplier may charge the Customer interest (both before and after judgment/decree) on the amount unpaid at the rate implied by law under the Late Payment Commercial Debts (Interest) Act 1998 (where applicable) or at the rate of 4% above the base rate from time to time of the Supplier's bank whichever is higher. "The Customer shall pay all sums due to the Supplier dher this Contract without any set-off, deduction, counterclaim and/or any other withholding of monies. The Supplier may set a reasonable credit limit for the Customer. The Supplier reserves the right to terminate or suspend the Contract for hire of the Hire Goods and/or the provision of Services if allowing it to continue would result in the Customer exceeding its credit limit or the credit limit is allerady exceeded. The Supplier reserves the right to store the Customer's credit card details on its password protected customer account system and further reserves the right to use such details against future Rentals made by the Customer.

- such details against (turue Rentals made by the Customer. RISK OWNERSHIP AND INSURANCE
  RISK IN the Goods will pass immediately to the Customer when they leave the physical possession or control of the Supplier. RISk in the Hire Goods will not pass back to the Supplier from the Customer until the Hire Goods are back in the physical possession of the Supplier. This shall apply even if the Supplier has agreed to cease charging the Rental.
  Ownership of the Hire Goods remains at all times with the Supplier.
  The Customer has no right, title or interest in the Hire Goods except that they are hired to the Customer. Ownership of any Sale Goods remains with the Supplier until all monies payable to the Supplier by the Customer for the Sale Goods have been paid in full.
  Until ownership in the Sale Goods passes to the Customer, the Customer shall:

- been paid in full.

  Until ownership in the Sale Goods passes to the Customer, the Customer shall: hold the Sale Goods on a fiduciary basis as the Supplier's bailee; maintain the Sale Goods in satisfactory condition; and keep the Sale Goods in sured against all risks for their full price from the time they leave the physical possession or control of the Supplier.

  The Customer must not deal with the ownership or any interest in the Hire Goods. This includes but is not limited to selling, assigning, mortgaging, pledging, charging, securing, shiring, withholding, exerting any right to withold, disposing of and/or lending. However the Customer may re-hire the Hire Goods to a third party with the prior written consent of the Supoler. the prior written consent of the Supplier

- tending. However the Customer may re-line the Hire Goods to a find party with the prior written consent of the Supplier. The Supplier may provide reasonably priced insurance in respect of the Hire Goods at an additional cost to the Rentall in accordance with Financial Services Authority Requirements. Alternatively the Supplier may require the Customer to insure the Hire Goods for such reasonable risks as the Supplier may specify and any proceeds of any such insurance shall be paid to the Supplier on demand. The Customer must not compromise any claim in respect of the Hire Goods and/or any associated insurance without the Supplier's written consent.

  DELIVERY, COLLECTION AND SERVICES. It is the responsibility of the Customer to collect the Goods from the Supplier and, in the case of Hire Goods, return them to the Supplier at the end of the Hire Period. If the Supplier is will do so at its standard delivery cost and such delivery and/or collection will form part of the Services.

  If the Supplier agrees to collect the Hire Goods from the Customer at the end of the Hire Period at least three (3) working days' notice from the end of the Hire Period. The Customer must give the Supplier reasonable notice which shall include at least three (3) working days' notice from the end of the Hire Period. The Customer shall remain responsible and liable for any loss, damage or theft to the Hire Goods within 3 working days from the end of the Hire Period sits to collect the Hire Goods within 3 working days from the end of the Hire Period sits to collect the Hire Goods within 3 working days from the end of the Hire Period.
- Talls to collect the Hire Goods within 3 working days from the end of the Hire Period whereupon the Supplier shall be liable for any loss, damage or theft thereafter. Where the Supplier provides Services the persons performing the Services are servants of the Customer and once the Customer instructs such person they are under the direction and control of the Customer. The Customer shall responsible for any instruction, guidance and/or advice given by the Custo

- NS FOR HIRE AND SALE OF GOODS TO CONSUMERS AND BUSINESSI to any such person and for any damage which occurs as a result of such persons following the Customer's instructions, guidance and/or advice except to the extent that the persons performing the Services are found to be negligent by a court with jurisdiction to make such finding pursuant to clause 12.7. The Customer will allow and/or procure sufficient access to and from the relevant site and procure sufficient pursuant to clause 12.7. The Customer will allow and/or procure sufficient access to and from the relevant site and procure sufficient which such contractors and/or agents to allow them to carry out the Services. The Customer will ensure that the site where the Services are to be performed is, where necessary, cleared and prepared before the Services are due to commence. If any Services are delayed, postponed and/or are cancelled due to the Customer failing to comply with its obligations the Customer will be liable to pay the Supplier's additional standard charges from time to time for such delay, postponement and/or cancellation except where the Customer is acting as a consumer and the delay is due to a Force Majeure event.

  CARE OF HIRE GOODS

  The Customer shall:- not remove any labels from and/or interfere with the Hire Goods, their working mechanisms or any other parts of them and shall take reasonable care of the Hire Goods and only use them for their proper purpose in a safe and correct manner in accordance with any operating and/or safety instructions provided or supplied to the Customer:

- - the Customer; notify the Supplier immediately after any breakdown, loss and/or damage to the Hire Goods:
- uate and proper measures to protect the Hire Goods from theft, damage

- and/or other risks; norlfy the Supplier of any change of its address and upon the Supplier's request provide details of the location of the Hire Goods; permit the Supplier at all reasonable times and upon reasonable notice to inspect the Hire Goods including procuring access to any property where the Hire Goods are situated; keep the Hire Goods at all times in its possession and control and not to remove the Hire Goods from the country where the Customer is located and/or the country where the Supplier is located without the prior written consent of the Sunorlier
- Supplier; be responsible for the conduct and cost of any testing, examinations and/or checks in relation to the Hire Goods required by any legislation, best practice and/or operating instructions except to the extent that the Supplier has agreed to provide them as part of any Services;

- and/or operating institutions except to the extent intal the Supplier has agreed to provide them as part of any Services; not do or omit to do anything which the Customer has been notified will or may be deemed to invalidate any policy of insurance related to the Hire Goods; not continue to use Hire Goods where they have been damaged and will notify the Supplier immediately if the Hire Goods are involved in an accident resulting in damage to the Hire Goods, other property and/or injury to any person; and where the Hire Goods got entering the good in the proper type and/or voltage is used and that, where appropriate, the Hire Goods are properly installed by a qualified and competent person. ensure that any employees, agents or contractors that operate the Hire Goods are it applicable, adequately and sufficiently qualified and trained to operate the Hire Goods in accordance with all current and applicable legislation. The Hire Goods must be returned by the Customer in good working order and condition (fair wear and tear excepted) and in a clean condition together with all insurance policies, licences, registration and other documents relating to the Hire Goods.

- BREAKDOWN

  Allowance may be made in relation to the Rental to the Customer for any nonuse of the Hire Goods due to breakdown caused by the development of an
  inherent fault and/or fair wear and tear on condition that the Customer informs
  the Supplier as soon as practicable of the breakdown and the Supplier is
  unable to repair or replace the Hire Goods within a reasonable time.

  The Customer shall be responsible for all expenses, loss (including loss of Rental)
  and/or damage suffered by the Supplier arising from any breakdown of the Hire
  Goods due to the Customer's negligence, misdirection and/or misuse of the Hire
  Goods due to the Customer's negligence, misdirection and/or misuse of the Hire
  Goods.
- Goods.

  The Supplier will at its own cost carry out all routine maintenance and repairs to the Hire Goods during the Hire Period and all repairs which are required due to fair wear and tear and/or an inherent fault in the Hire Goods. The Customer will be responsible for the cost of all repairs necessary to Hire Goods during the Hire Period which arise otherwise than as a result of fair wear and tear, an inherent fault and/or the negligence of the Supplier while carrying out routine maintenance and/or renairs. maintenance and/or repairs.

  The Customer must not repair or attempt to repair the Hire Goods unless

## authorised to do so in writing by the Supplier. LOSS OR DAMAGE TO THE HIRE GOODS

- If the Hire Goods are returned in damaged, unclean and/or defective state except where due to fair wear and tear and/or an inherent fault in the Hire Goods, the Customer shall be liable to pay the Supplier for the cost of any repair and/or deaming required to return the Hire Goods to a condition fit for re-hire and to pay the Rental, in accordance with the provisions of clause 8.3, until such re

- treaming required relation the interesting specified in the Rental, in accordance with the provisions of clause 8.3, until such repairs and/or cleaning have been completed.

  In respect of any Hire Goods which are lost, stolen or damaged beyond economic repair during the Hire Period the Customer will:

  By to the Supplier the new replacement cost for any Hire Goods less than twelve (12) months old from first registration; and/or reimburse the Supplier for any loss or costs suffered or incurred by the Supplier for any Isre Goods more than twelve (12) months old from first registration; less the amount paid to the Supplier under any policy of insurance in respect of the Hire Goods.

  The Customer shall remain liable to pay the Rental for the Hire Goods up to and including the date it notifies the Supplier that the Hire Goods have been lost, stolen and/or damaged beyond economic repair.

  In addition to the obligation in clause 8.3 to pay the Rental, from the date the Customer notifies the Supplier that the Hire Goods have been lost, stolen and/or damaged beyond economic repair until the date the Supplier has
- Customer notifies the Supplier that the Hire Goods have been lost, stolen and/or damaged beyond economic repair until the date the Supplier has replaced such Hire Goods ("Lost Rental Period"), the Customer shall pay, as a genuine pre-estimate of lost rental profit, a sum as liquidated damages being equal to two thirds of the Rental that would have applied for such Hire Goods during the Lost Rental Period. The Supplier shall use its reasonable commercial endeavours to purchase replacements for such Hire Goods as quickly as possible using the mories paid under dause 8.2 above.

  TERMINATION BY NOTICE

  If the Hire Period has a fixed duration, subject to the provisions of Section 10 neither the Customer nor the Supplier shall be entitled to terminate the Contract before the expiry of that fixed period unless agreed with the other party.

  If the Hire Period does not have a fixed duration either of the Customer or the Supplier is entitled to terminate the Contract upon giving to the other party any agreed period of notice.

- suppirer is entitled to terminate the Contract upon giving to the other party any agreed period of notice. A specified the Customer may terminate the Hire Period by the physical return of the Hire Goods to the Suppiler. If no period notice has been agreed or specified either party shall be entitled to terminate the hire of the Hire Goods by giving not less than 14 days' notice to the other.

### DEFAULT

- 10.1.1 fails to make any payment to the Supplier when due without just
  - cause;
    breaches the terms of the Contract and, where the breach is capable of remedy, has not remedied the breach within 14 days of receiving notice requiring the breach to be remedied;
    breststently breaches the terms of the Contract;
- provides incomplete, materially inaccurate or misleading facts and/or information in connection with the Contract;
- in connection with the Contract; pledges, charges or creates any form of security over any Hire Goods or proposes to compound with its creditors, creates a trust deed for its creditors, applies for an interim moratorium in respect of claims and/or proceedings, any distress/diligence, execution or other legal process is levied on any property of the Customer, has a Bankruptcy Petition/Petition for Sequestration presented against it or the Customer takes or suffers any similar action in any jurisdiction;

- being a company, ceases or threatens to cease to carry on business, enters into voluntary or compulsory liquidation, has a receiver, administrator or administrative receiver or in the Republic of Ireland an examiner appointed over all or any of its assets, any attachment order/arrestment is made against the Customer, any distress/diligence, execution or other legal process is levied on any property of the Customer or the Customer takes or suffers any similar action in any jurisdiction;
- similar action in any jurisdiction; appears reasonably to the Supplier due to the Customer's credit rating to be financially inadequate to meet its obligations under the Contract, and/or appears reasonably to the Supplier to be about to suffer any of the above exercise.
  - vents, nen the Supplier shall have the right, without prejudice to any other remedies, exercise any or all of the rights set out in clause 10.2 below. any of the events set out in clause 10.1 above occurs in relation to the
- Customer then:

  except where the Customer is acting as a consumer the Supplier may
  enter, without prior notice, any premises of the Customer (or premises of
  third parties with their consent) where Goods owned by the Supplier may be
  and repossess any Goods;
  the Supplier may withhold the performance of any Services and cease any
  services in progress under this and/or any other Contract with the Customer;
  the Supplier may immediately cancel, terminate and/or suspend without
  Liability to the Customer the Contract and/or any other contract with the
  Customer; and/or
  "all monies owned by the Customer to the Supplier shall immediately
  become due and payable.

  Any repossession of the Goods shall not affect the Supplier's right to
- 10.2.2

- become due and payable. Any repossession of the Goods shall not affect the Supplier's right to recover from the Customer any monies due under the Contract and/or any damages in respect of any breach which occurred prior to repossession of the

- recover from the Customer any monies due under the Contract and/or any damages in respect of any breach which occurred prior to repossession of the Goods.

  Upon termination of the Contract the Customer shall immediately: return the Goods to the Supplier or make the Goods available for collection by the Supplier, as requested by the Supplier, and pay to the Supplier and pay to the Supplier any charges for any Services, monies for any Sale Goods and/or any other sums payable under the Contract.

  LIMITATIONS OF LABILITY

  "All warranties, representations, terms, conditions and duties implied by law relating to fitness, quality and/or adequacy are excluded to the fullest extent permitted by law.

  "If the Supplier is found to be liable in respect of any loss or damage to the Customer's property the extent of the Supplier's Liability will be limited to the retail cost of replacement of the damaged property.

  Any defective Goods must be returned to the Supplier for inspection if requested by the Supplier before the Supplier will have any Liability for defective Goods.

  "The Supplier shall have no Liability to the Customer if, without just cause, any monies due in respect of the Goods and/or the Services have not been paid in full by the due date for payment. The Supplier shall have no Liability of additional damage, loss, liability, claims, costs or expenses caused or contributed to by the Customer's continued use of defective Goods and/or Services after a defect has become apparent or suspected or should reasonably have become apparent to the Customer. The Customer shall give the Supplier is liable before the Customer incurs any costs and/or expenses in remedying the matter itself. If the Customer is and/or expenses hall have no Liability to the Customer.

  "The Supplier shall have no Liability to the Customer."
- \*Ine Supplier shall have no Lability to the Customer to the extent that the Customer is covered by any policy of insurance arranged as a result of the Contract and the Customer shall ensure that the Customer's insurers waive any and all rights of subrogation they may have against the Supplier. The Supplier shall have no Liability to the Customer for any of the following losses (whether direct or indirect): "consequential losses (including loss of profits and/or damage to goodwill); economic and/or other similar losses.

- consequential losses (including loss of points and/or barriage to goodwin), economic and/or other similar losses; special damages and indirect losses; and/or business interruption, loss of business, contracts and/or opportunity. 
  "The Supplier's total Liability to the Customer under and/or arising in relation to any Contract shall not exceed 5 times the amount of the Rental or monies payable for Sale Goods, in addition to charges for Services (if any) under that Contract or the sum of £1,000 (or Euro equivalent) whichever is the higher. To the extent that any Liability of the Supplier to the Customer would be met by any insurance of the Supplier then the Llability of the Supplier shall be extended to the extent that such Llability is met by such insurance. Each of the limitations and/or exclusions in this Contract shall be deemed to be repeated and apply as a separate provision for each of: Llability in tort/delict (including regiligence); and "Llability for breach of contract," "Llability in tort/delict (including regiligence); and "Liability for breach of statutory and/or common law duty; except clause 11.9 above which shall apply once only in respect of all the said types of Llability."

- Nothing in this Contract shall exclude or limit the Liability of the Supplier for fraud, death or personal injury due to the Supplier's negligence, nor exclude or limit any other type of Liability which it is not permitted to exclude or limit any other type of Liability which it is not permitted to exclude or limit as a matter of law.

- as a matter or law.

  GENERAL

  Upon termination of the Contract the provisions of clauses 3.2, 3.4, 3.5, 8.1, 8.2, 8.3 and Section 6 shall continue in full force and effect.

  Each hire of an item of Hire Goods shall form a distinct Contract which

- Each hire of an item of Hire Goods shall form a distinct Contract which shall be separate to any other Contract relating to their Hire Goods. The Customer shall be liable for the acts and/or omissions of its employees, agents, servants and/or subcontractors as though they were its own acts and/or omissions under this Contract.

  "The Customer agrees to indemnity and keep indemnified the Supplier and affile costs on a full indemnity basis), actions and any other losses and/or initiabilities suffered by the Supplier and arising from or due to any breach of contract, any tortious/delictual act and/or omission and/or any breach of contract, any tortious/delictual act and/or omission and/or any breach of statutory duty by the Customer. "No waiver by the Supplier of any subsequent breach of the same provision or any other provision. If any provision is held by any competent authority to be unenforceable in whole or in part the validity of the other provisions of this Contract and the remainder of the affected provision shall be unaffected and shall remain in full force and effect.

- Contract and the remainder of the affected provision shall be unaffected and shall remain in full force and effect.

  The Supplier shall have no Liability to the Customer for any delay and/or non-performance of a Contract to the extent that such delay is due to any Force Majeure events. If the Supplier is affected by any such event then time for performance shall be extended for a period equal to the period that such event or events delayed such performance.

  All third party rights are excluded and no third parties shall have any rights to enforce the Contract by vitue of the Contracts (Rights of Third Parties) Act 1999. This shall not apply to any finance company with whom the Supplier has an outstanding finance agreement relating to the Hire Goods. Such finance company shall, subject to the Supplier: This Contract is governed by and interpreted in accordance with the law of the country where the Supplier is located and that country will have exclusive jurisdiction in relation to this Contract.

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The Construction Plant-hire Association 2011 Hire Contract Terms and Conditions for Consumers for Plant and Equipment Supplied with an Operator

Important note to Owners and Hirers of Plant and Equipment:

These CPA Hire Contract Terms for consumers are intended to apply to the hiring of Plant and Equipment supplied with an operator to individual consumers not acting in the course of any business. All these terms have been drawn up by the CPA and are recommended to CPA members and consumers as a comprehensive, fair and properly integrated set of hire terms appropriate for this type of equipment. Both the Owner and the Hirer must ensure that they are fully covered by insurance against the risks involved in the hire of the Plant and Equipment under these Terms and Conditions.

- DEFINITIONS
  In this Hire Agreement (the "Agreement")
  "Hire Charges" means all the charges, operator costs, Waiver Fee and other fees (as applicable) charged to you by us in respect of the hire of the Plant and Equipment "Operator" means the operator provided by us to you with the Plant and Equipment to operate the Plant and Equipment.
- 'Outstanding Balance" means all amounts payable under this Agreement less the 1.3
- "Plant and Equipment" means the plant and equipment hired to you by us, including any substitutions, replacements and additions made in accordance with the te this Agreement and any manuals, accessories or other items supplied with the Plant
- "Site" means the location where the Plant and Equipment is intended to be used.
  "Waiver Fee" means the fee to be paid by you in accordance with clause 5.2, if
- applicable. "we", "us", "our" means the owner of the Plant and Equipment, its successors, its
- employees and agents, and any business or other person to whom the owner transfers (by absolute assignment, by way of novation or by way of security) any or all of its rights and responsibilities (whether legal or equitable) under the Agreement. "you", you" means the hirer (or hirers) of the Plant and Equipment.

### MAXIMUM PERIOD OF HIRE

The term of this Agreement will not exceed three calendar months.

### NON-BUSINESS HIRE

The Plant and Equipment is hired to you on the basis that it is used only for private or non-commercial use. You must not use the Plant and Equipment for commercial

### LIABILITY

- The little you or we are in breach of any term of this Agreement, neither of us will be responsible for any losses that the other suffers as a result except those losses, which are a foreseeable consequence of the breach.
- are a foreseeable consequence of the breach.
  You have agreed to hire the Plant and Equipment for domestic and non-commercial purposes only. In the circumstances, if we are in breach of this Agreement we will not be liable to you for any claim relating to business expenses or losses, including but not limited to daims for loss of profit.

  If a third party makes a claim against us in relation to any loss or damage caused by the Plant and Equipment as a result of your breach of any term of this Agreement, you lill indemnify us in full or all costs and/or losses suffered by us as result thereof including but not limited to payment of compensation (including interest where applicable) to the third party, our reasonable legal and other fees incurred as a result of any legal action resulting from the claim. You will not be responsible for such a claim to the extent that the loss or damage results from our negligence or breach of contract.

- contract.

  Subject to clause 4.6, our liability is limited as follows:

  Our liability for loss, destruction or damage to goods or property (other than goods being lifted by crane which is covered in 4.4.2 below) is limited to a total of £5 million whether due to our breach of contract or negligence; and, If you are undertaking a lifting operation our liability for loss, destruction or damage to the goods being lifted is limited to a total of £25,000 whether due to our breach of contract or negligence. We are not able to accept liability above there figures, notwithstanding that the Plant and Equipment will be operated by our Operator.

  If you think that there is a possibility that goods or property could be damaged which have a value of more than these limits, then you must notify us in writing before the Plant and Equipment is delivered to the Site. On receipt of such notification, we may choose to make additional coverage available and this will involve and increase in the Hire Charges. Plant and Equipment is delivered to the Site. On receipt of such notification, we may choose to make additional coverage available and this will involve and increase in the Hire Charges.

  10 you do not notify us that the damage could exceed the above limits; 10.1 you do not notify us that the damage could exceed the above limits; 10.2 You do not agree to meet the extra charge for additional coverage; or the additional coverage falls for some reason that is not our fault.

  This will be so, even where we are at fault, except where your claim is for death or personal injury, as mentioned in paragraph 4.6 below.

  The limits set out in paragraph 4.4 do not apply to claims for death or personal injury caused by our negligence. There is no limit on the amount of our liability for such 10.4 claims.

- LOSS, THEFT OF, OR DAMAGE TO THE PLANT AND EQUIPMENT
  Subject to clauses 5.3 and 5.4 below, if the Plant and Equipment is lost, damaged,
  stolen or destroyed whilst in your care when our Operator is not present, or as a result
  of your failure to ensure that the Site is safe, you will be liable for the full cost of
- to your replacing the Plant and Equipment.

  We may take out insurance to cover the risk to our Plant and Equipment in respect of events set out in clause 5.1. If we do so and you pay the Waiver Fee, we will not pursue you for the costs of repairing or replacing the Plant and Equipment but only to the extent that such costs are reimbursed to us by our insurers. You will still be liable to us, however, to the extent that the insurers do not reimburse us for the loss or damage. You must take reasonable care of the Plant and Equipment whilst it is in your custody, even if the Waiver Fee has been paid.
- Vou will not be liable to pay us for any damage caused to the Plant and Equipment arising from defects in the Plant and Equipment which were not apparent when it was hired to you or which occur while the Plant and Machinery is being operated by our Operator, unless such damage arises as a result of the Site being unsafe and/or
- You will not be liable for any loss or theft of the equipment resulting from a fault in the Plant and Equipment's security system which occurred before the Plant and Equipment was delivered to the Site or occurs while the Plant and Machinery is being operated by our Operator, unless the fault in the Plant and Equipment's security system was caused by damage arising as a result of the Site being unsafe and/or your negligence. You must notify us immediately either via the Operator, or, if he is not present, to us at our principal office address if you notice a fault with the Plant and Equipment's security system, including but not limited to faulty locks or other security
- Equipment's security system, including during minet to faulty locks of other security devices. You must not repair any faults without our prior written consent. Where the Plant and Equipment, or any part of it, is lost stolen, damaged or destroyed you must notify us immediately either via the Operator, or, if he is not present, to us at our principal office address, as a matter of urgency, in order that we can notify our insurers. If the insurers refuse to pay us because of a delay in notification by you, you will be liable to us for what would have been recovered from the insurers if you have compiled with this clause. You must provide our insurers and us with all reasonable assistance when so requested.
- You must notify the police immediately if the Plant and Equipment, or any part of it, is

- DAMAGE TO SITE AND/OR ACCESS
  You acknowledge that the Plant and Equipment you have chosen to hire may caus superficial damage to the ground, particularly in wet weather (for example, ruts may be created or paving stones may be cracked). You further acknowledge that the be created or paving stones may be cracked). You further acknowledge that the Plant and Equipment may also cause damage to underground services such as drains and sewers. Our delivery driver and/or operator will do their best to limit any such damage, but we cannot be held responsible for any damage of this sort. You are responsible for making good any damage caused to your property or adjoining land in obtaining access. If you are particularly concerned to avoid superficial damage to the ground you must let us know as soon as possible. We may be able to provide extra protection, although there will be an additional cost in doing so, which we will pass onto to you.

- SITE AND ACCESS

  While we do not expect you to have any technical knowledge of the Plant and Equipment you are hiring, it is your obligation to inform us of any visible access of Site restrictions, which you think may cause difficulty. For example, restricted access, limited working space, or overhead obstructions.

  We may carry out a Site inspection; if we do we will check both the means of access and the place(s) where you require the work to be carried out. It is your responsibility to undertake any Site preparation that we ask (for example, removing any goods or materials that might hinder the job). We shall not be responsible for lost work time if the Operator is unable to commence or continue work as a result of your failure to complete Site preparation as requested by us. You must immediately notify us of any change in Site conditions prior to the hire which might affect the safe use of the Plant and Equipment. Whether or not we carry out an inspection, we may need to ask you for information about such things as the location of cesspits, drains and severs. You must make every effort to ensure that the information you give us is accurate. Where access is required over land you do not own, you undertake that you will obtain consent from the respective owners and to pay any charges they may make. The Plant and Equipment and any other place you must first get from us written confirmation that we allow you to do so.

## **8** 8.1

- **DELIVERY AND COLLECTION**Unless agreed otherwise, we will deliver the Plant and Equipment to the Site and collect it from the Site. The cost of delivery and collection will be notified to you prior
- to the period of hire.

  We will give you an estimate time for the arrival of the Plant and Equipment on Site.

  We will make best endeavours to arrive promptly, but we cannot guarantee the arrival time. You should let us know in writing if there is a particular reason why timing is
- If it is agreed that you will return the Plant and Equipment rather than us collecting it,
- If it is agreed that you will return the Plant and Equipment to us in the number of the third to you must return the Plant and Equipment to us in the same condition as when we supplied it to you although you will not be responsible for reasonable wear and tear which may occur during the period of hire.

  Whether you return or we collect the Plant and Equipment, the Plant and Equipment must be deaned before it is returned to us. If you have not made a reasonable attempt to clean it, you will be responsible for our reasonable costs for cleaning and restoration of the Plant and Equipment to enable it to be hired to someone else in a fit and proper condition.

- PLANT AND EQUIPMENT AND THE OPERATOR
  It is your responsibility to give the Operator of the Plant and Equipment clear instructions regarding the job you wish to be undertaken. You must provide any further information or explanation the Operator asks you for. We will ensure that the Operator is competent and qualified to operate the Plant and
- Equipment.

  We will ensure that the Plant and Equipment hired by you is in good working order and is fit for the purpose for which it is normally used.

  The Operators responsibility is generally limited to operating the Plant and Equipment competently and safely to complete the job that you have instructed him

- Equipment competently and safety to complete the job that you have instructed him to undertake. The Operator will use his best endeavours to complete the job you instruct him to undertake as expeditiously as possible.

  If you need a "lifting operation" special legal requirements must be met. Such work will normally be carried out as a "Contract Lift" and the price will include the cost of the Appointed Person, who will have planned a safe method of carrying out the work, and the provision of a supervisor to portrul the equital lifting ongestion are size. the provision of a supervisor to control the actual lifting operation on site. If the and Equipment includes a crane, the conditions set out in paragraph 12 below

### SAFETY

- . You must not operate the Plant and Equipment yourself. We will be responsible for the safe operation of the Plant and Equipment by our
- Operator. You must follow any safety instructions given by our Operator. You must also take your own sensible safety precautions (for example, you must take all reasonable measures to prevent children from playing on or near the equipment at any time, particularly when the equipment is parked up for the night and our Operator is not able to noversee it).
- Whilst we will be responsible for the safe operation of the Plant and Equipment, you must ensure that the Site itself is safe and secure.

PAYMENT
The Plant and Equipment can be hired by the day, for the weekend, by the working week, by the week or by the month. If you do not return the Plant and Equipment to us by the times set out below then we will be entitled to charge you for an additional days (or days) hire.

The latest times, by which the Plant and Equipment must be returned, unless we are collection; it are as follows:

	collecting it, are as follows.		
	Plant and		
	Equipment hired	Must be returned within 24hrs	
	for a day		
F	Plant and		
	Equipment hired	Must be returned by 8.30 am on Monday	
	for a weekend		
	Plant and		
	Equipment hired	Must be returned by 3.30 pm on Friday	
	for a working week	Must be returned by 3.30 pm on Friday	
	(Monday - Friday)		
	Plant and	Must be returned by 3.30 pm on the seventh	
	Equipment hired	consecutive day (so if you hire it on Wednesday it	
	for a week	must be returned by 3.30 pm Tuesday)	
Dies	Plant and	Must be returned by 3.30pm on the last day of the	
	Equipment hired	calendar month (so if you hire it on the 15th of the	
	for a month	month you must return it by 3.30 pm on 14th of the	
	ioi a monui	next month)	

- The Hire Charges will be charged and based on the length of time for which you require the Plant and Equipment and the Operator. If you agreed to take the Plant and Equipment for a minimum or a fixed period, you must pay the Hire Charges applicable for the whole of the minimum or the tixed period. You do not continue to pay the Hire Charges during stoppages which we could have avoided (such as breakdowns in the Plant and Equipment). Neither do you continue to pay Hire Charges during our Operators lunch break (if taken). Stoppages which are not due to a fault on our part, or on the part of our operator, will be charged for. (E.g. stoppages caused by inclement weather, unforeseen problems with the Site or access, punctures or usual running maintenance such as re-fuelling or re-fitting accessories).

- You can ask our Operator to stop work at any time. If you do so, you will be responsible for the Hire Charges up to the point at which your request is made including the daily rate for the day on which work ceases, or the agreed minimum or fixed period.
- We may ask you for prompt payment of all or part of the Hire Charges in advance. If you give us more than 72 hours' notice that you wish to cancel the hire then we will you give us more trian 1/2 hours house that you wan to cancer the mite frem we will repay the whole of any such advance payment. If you give us less than 72 hours' notice that you wish to cancel the hire, then we will repay 50% of the advance payment (unless we are able to re-hire the Plant and Equipment in which case we will repay the whole of the advance payments). We will repay the whole of the advance payment if hire of the Plant and Equipment does not process due to a fault or content.
- During the period of hire, from time to time, you will be asked to sign a time sheet confirming that it is an accurate record of the Operators chargeable hours. You should check the time sheet carefully and only sign it if you agree with the information set out.
- Hird charges are due at the beginning and/or at the end of the hire. We will let you know when you must pay the Hire Charges at the time you hire the Plant and
- 11.10If any payment due under this Agreement is not paid in full and on the due date interest will be charged from the due date to the date of the payment at the base rate of the Bank of England plus 8% per annum.

### CRANE CONTRACT LIETS

If the Plant and Equipment includes a crane, the crane will be provided and operated in accordance with the Lifting Operations and Lifting Equipment Regulations 1998 (LOLER) and the British Standard Code of Practice for the Safe Use of Cranes (BS 7121). We will supply a competent crane supervisor who will be responsible for organising the lifting operation as planned by our Appointed Person selecting suitable lifting tackle and ensuring that the work can be untaken safely. Our crane supervisor will have authority to stop the operation whenever he considers it would be dangerous to continue and you agree to him having overall control of the lifting operation.

NOTIFICATION OF ACCIDENTS
You must notify us immediately if there is any accident involving the Plant and Equipment which results in damage to the Plant and Equipment or to other properly or injury to or the death of any person.

### TERMINATION OF HIRE

- You can bring this Agreement to an end at any time by notifying our Operator or that you wish to do so and by paying the Outstanding Balance. If you breach any term of this Agreement, we may termind the this Agreement and require the immediate return of the Plant and Equipment to us. You undertake to return the Plant and Equipment to us upon termination of this Agreement. We will not ask you to return the Plant and Equipment before the end of the minimum or fixed period unless you are in default

UNAUTHORISED RE-HIRING OF EQUIPMENT
You must not re-hire, sublet or lend any of the Plant and Equipment to any third party or otherwise part with possession of the Plant and Equipment.

### ACCESS BY US FOR SERVICING AND INSPECTION AND RECOVERY OF PLANT AND EQUIPMENT

PLAN1 AND EQUIPMENT

You undertake that you will allow us to have access to your premises at any
reasonable time to enable us to inspect, test, adjust, repair or replace the Pla

Equipment as necessary while it is in your possession or to recover the Plan

You must not remove, deface or cover up any nameplates or identification mark or number on the Plant and Equipment, nor put any mark on the Plant and Equipment, which might indicate or suggest that the Plant and Equipment belongs to you

- If any provision of this Agreement is held to be unlawful, void or unenforceable then that provision will be deemed severable and will not affect the validity and enforceability of the remaining provisions, to the extent permitted by law. Notices from you to us should be sent to us at our principal office address. Notices
- from us to you will be sent to the address provided to us by you or to any other address which you have notified to us in writing. You will notify us immediately in
- writing of any changes to your address.

  This Agreement incorporates all of the terms agreed between you and us. It cannot be varied except by a document signed by you and us on or after the date of this Agreement.
  A party who is not a party to this Agreement shall have no right to enforce any term
- of this Agreement under the Contracts (Rights of Third) Parties Act 1999
- 18.5 If any amount is payable to you by us under this Agreement, we may withhold from those monies an amount equal to the total monies you owe us under this
- Agreement.

  18.6 If the Site is situated within the United Kingdom, then the court whose jurisdiction covers the Site will have exclusive jurisdiction and interpretation of the law for this Contract. If the original Site is not situated within the United Kingdom, then the relevant jurisdiction and interpretation of the law of the Contract will be governed by the country where our head office is located.

CPA, 27/28 Newbury Street, Barbican, London EC1A 7HU. Tel 021 7796 3366, Fax 020 7796 3399.

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Website: www.cpa.uk.net
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